

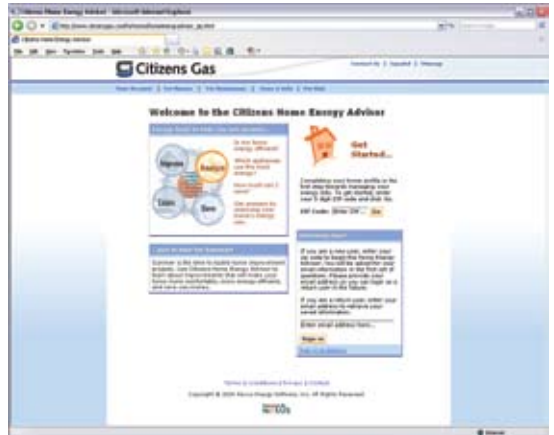
the Citizens PIPELINE

September 2006

Prepare Now for Winter Ahead Citizens Home Energy Advisor Can Save You Money

Now is the time to weatherize your home to save money this winter, and the Citizens Home Energy Advisor at citizensgas.com can help.

After users answer a few questions about the size of their home and the appliances they use, the Citizens Home Energy Advisor provides comparisons that show how efficient their particular home is versus similar-sized homes in Indianapolis. The tool also provides detailed suggestions on how they might reduce both gas and electric use in their particular home.



Smoke Detectors Save Lives

Making sure your home has working smoke and carbon monoxide detectors is another key step in preparing your home for winter. If you already have smoke and carbon monoxide detectors, please test them to ensure

they work. These live-saving devices should be located on every level of your home.

It's also important to have a home evacuation plan in the event of a fire and to practice that plan with your family.

Tune Up Your Home Heating System



Having a licensed professional tune up your heating system is one of the most important actions you can take to keep your monthly heating bills under control this winter.

Unfortunately, many systems aren't adequately maintained and their real efficiency may be less than 50%. An inspection by a licensed technician should check the three basic components of all central forced-air heating systems – the furnace, duct work and the thermostat. The cost of such inspections will vary, but can often be recouped in a short time through efficiency savings.

Enroll Now in the Budget Plan

The Budget Plan spreads the cost of winter heating out into equal monthly payments throughout the year. To sign up or get more information, call 924-3311 or e-mail a request to: write@cgc.com.

More information about conservation, weatherization and bill payment options is available on our web site at: www.citizensgas.com.

Senior Services Makes Bill Payment Easier

The Citizens Gas Senior Services Package is designed to help make it more convenient for customers age 60 and over to pay their bill. The package options include:

- **Duplicate Notice Protection Plan**
– Notification is sent to a third party you designate, if a bill is overdue. The third party would not be responsible for paying the bill, just for reminding you that it is due.
- **Third-Party Emergency Notification Plan** - A customer may designate a third party to be contacted whenever a disconnect notice is mailed.
- **Deferred Late Payment Charge Plan** - If your pension or Social Security check arrives at a time that makes it difficult to pay your gas bill by the due date, we eliminate late payment charges as long as you pay before the next billing date for your account.
- **Telephone Assurance** - If you are in danger of service disconnection because of a delinquent bill, we will notify you that the bill is overdue and work with you to resolve the problem.



In addition to these options, Citizens will make a special effort to contact you if our records show there are problems with your gas account. This service may prevent you from having your gas service disconnected due to an oversight, a misplaced gas bill or financial hardship. If you're a senior citizen and want to take advantage of our special programs, please call us at 924-3311.

Conservation Day 2006 at Indianapolis Zoo Presented by Citizens Gas

What can you do to help save the environment? Find out at Conservation Day at the Indianapolis Zoo on Saturday, September 16, from 10 a.m. to 4 p.m., presented by Citizens Gas. Local conservation and wildlife organizations will display interactive exhibits to immerse both children and adults in a fun-filled learning experience. Also learn about the tremendous strides the Indianapolis Zoo has made in its wildlife conservation crusade. There will be games, special shows and chats, and lots of fun!

Guacamole en Molcajete

Ingredients:

- 1 diced avocado
- 1-1/2 tbsp chopped white onion
- 1/2 tsp finely minced garlic
- 1 tsp (for mild) finely chopped serrano peppers or 1-1/2 tsp (for hot) finely chopped serrano peppers
- 2 tbsp diced plum tomatoes, seeded
- 1-1/2 tbsp chopped fresh cilantro
- 1 tsp freshly squeezed lime juice
- 1/2 tsp salt

Directions:

1. Add garlic, Serrano peppers, onion and salt into Molcajete (molcajetes can be purchased at Adobo Grill)
2. Using a wooden spoon or pestle, mash the garlic, Serrano peppers, onion and salt to release their juices.
3. Add diced avocado to molcajete and mix.
4. Add tomatoes, cilantro and lime.
5. Stir all ingredients and serve with tortilla chips.

